



## Law Enforcement Tech Upgrade FAQs: Everything You Need to Know About Utility's Integrated Solutions

Below are answers to the most common questions agencies ask when considering an upgrade to BWC (body-worn cameras), ICV (in-car video systems), DEMS (Digital Evidence Management Systems), and ALPR (Automatic License Plate Recognition) solutions. Learn how Utility's complete suite can streamline operations while ensuring CJIS compliance and enhanced public trust.

### Q: ARE THESE SYSTEMS CJIS-COMPLIANT AND SECURE?

A: Yes. Utility's ecosystem—including our EOS™ body camera, ROCKET™ in-car video solution, PULSAR™ ALPR, and POLARIS™ DEMS—meets CJIS requirements for law enforcement. We leverage AWS GovCloud and multi-layer encryption to safeguard evidence at every stage.

### Q: CAN WE STREAMLINE BODY-WORN CAMERAS, IN-CAR VIDEO, AND LICENSE PLATE RECOGNITION INTO ONE SOLUTION?

A: Absolutely. Utility's unified platform centralizes all footage and ALPR data in a single interface. Officers no longer need to manage multiple systems, and departments gain simplified chain-of-custody tracking and more efficient workflows.

### Q: HOW DO WE ENSURE EVIDENCE IS PROPERLY STORED AND ACCESSIBLE?

A: Utility's POLARIS™ DEMS supports secure cloud storage, through the AWS GovCloud. It automatically logs the chain of custody, applies encryption, and offers user-friendly sharing tools—so whether you're fulfilling a FOIA request or preparing discovery, it's quick and seamless.

### Q: WHAT ABOUT CHAIN-OF-CUSTODY AND COMPLIANCE AUDITS?

A: Our integrated POLARIS™ DEMS provides real-time tracking of every file, detailing who accessed it, when, and any changes made. This thorough audit trail eases both internal and external reviews, reducing legal risk and bolstering evidentiary credibility.

### Q: WHAT FUNDING OPTIONS ARE AVAILABLE FOR SMALLER AGENCIES?

A: Utility collaborates with agencies to secure grant funding through Lexipol's Police Grants Help Program. We also offer support for grant applications and can tailor pricing to fit your agency's size and budget—ensuring you get robust technology without overextending resources.

### Q: DOES THE SYSTEM HELP IMPROVE PUBLIC TRUST?

A: Yes. Transparent body-worn camera and in-car video practices enhance accountability. Utility's solutions simplify managing, reviewing, and sharing evidence to provide greater clarity during public inquiries, helping build and maintain community confidence.

### Q: WHERE CAN WE SEE A REAL-LIFE EXAMPLE OF SUCCESS?

A: Agencies nationwide—like Bellaire PD in Texas—have successfully deployed Utility's integrated solution. These projects demonstrate faster case resolutions, streamlined compliance, and improved agency efficiency.

### Q: HOW DO WE INTEGRATE NEW SYSTEMS WITH OUR EXISTING CAD/RMS?

A: Utility's platform features open APIs and proven integrations with many CAD/RMS solutions. This seamless data exchange between dispatch, records, and evidence management eliminates manual re-entry and reduces errors.

### Q: WILL WE NEED EXTENSIVE IT RESOURCES TO MAINTAIN THE TECHNOLOGY?

A: Not necessarily. Our cloud-based approach minimizes on-premise hardware requirements. Utility provides thorough training and 24/7 support, so your existing team won't be overwhelmed by complex maintenance or updates.

### Q: HOW DO WE TRANSITION FROM OUR LEGACY SYSTEMS WITHOUT DISRUPTING DAILY OPERATIONS?

A: Utility assists with a phased rollout and end-to-end training. We help identify mission-critical functions, migrate core data first, and conduct a pilot phase to minimize downtime. This approach ensures a smooth adoption and maintains daily operations.

### CONCLUSION

Modernizing with a unified tech solution for BWC, ICV, ALPR, and DEMS boosts efficiency while reducing complexity. Whether you're adopting digital video for the first time or upgrading existing systems, Utility's integrated offerings—and our dedicated support—facilitate a seamless transition and lasting success.



### EXPLORE UTILITY'S SOLUTIONS AND LEARN MORE

Want to see how these insights can elevate your agency's technology strategy? Visit the link below for a deeper look into Utility's integrated solutions. [utility.com/e-texas](https://utility.com/e-texas)

Interested in a free consultation tailored to your needs? Reach out via email at [marketing@utility.com](mailto:marketing@utility.com). We look forward to helping you modernize your agency's approach!